



Open Rebuttals

“Open Rebuttals” are challenges not directed towards a specific provider. Enforceable Commitment, Not part of Enforceable Commitment, Planned Service, Inverse Availability, and all CAI challenges can receive a rebuttal from any Eligible Challenger. Please reference the User Guide for evidence requirements. Open Rebuttals will not receive a final determination until after the Rebuttal Phase is closed. In other words, these challenges will stay “open” even if they receive a rebuttal, meaning multiple Eligible Challengers can submit a rebuttal against the same challenge up until the completion of the Rebuttal Phase.

Alternatively, Provider service level challenges are directed towards a specific provider and are therefore exclusively rebutted by the provider being challenged. Provider service level challenges include Availability, Speed, Latency, Data Cap, Technology, Business Service Only, and all Area challenges.